





Cycling pricing list

— Unleash your inner adventurer

Trusted Partner:

Medfeel.

		1 day	2 days	3 days	4 days	5 days	+ 5 days	
BIKE RENTAL		+ 35 € Transport fee per reservation						
		Free delivery and pick-up at the hotel.						
	Trek Madone Gen 8 — SL7, Shimano Ultegra Di2 or similar		99 €/day	89 €/day	86 €/day	82 €/day	77 €/day	72 €/day
Recommended	Trek Madone Gen 8 — SL6, Shimano 105 Di2 or similar		79 €/day	69 €/day	67 €/day	64 €/day	60 €/day	55 €/day
	Trek Domane — SL6, Shimano 105 Di2 or similar		74 €/day	64 €/day	62 €/day	60 €/day	55 €/day	50 €/day
	Trek Domane + — SL6, Shimano 105 Di2 or similar		99 €/day	89 €/day	86 €/day	82 €/day	77 €/day	72 €/day
Recommended	Bike insurance Medfeel covers up to €500 in repair costs; any amount beyond this is the client's responsibility. Theft or loss is not included.	+5 €/bike/day						
	Medfeel water bottle (550ml)	7.50 €						
ADDITIONAL SERVICES								
		0 - 60 km (2h-3h)	60 - 80 km (3h-4h)	80 - 110 km (+4h)				
Private guide (from 1 to 4 people)		320€	380€	440€				
Bike transfer (4 people max.)		From 180€						

— All bike rentals include:

Bike drop and pick up at the Hotel*

Don't worry about a thing, we'll have the bike ready at the hotel for you and we'll come pick it up after your reservation ends.

*For 1 day rentals there is a transportation fee of 25 EUR

Basic bike fitting

We will adjust the bike to your specifications, ensuring that saddle height, pedal type, gps mounts, and any other requests are fully accommodated.

Helmet, pedals and gps mount, if needed.

Complimentary items such as helmets, pedals, and GPS mounts are included in the package; there are no additional fees.

— For a more tailored cycling enquiry or extra information contact directly to reservations.sonbunyola@sonbunyola.virgin.com We'll be sure to accommodate all your requests.

Cancellation

Bicycle rental services: Cancellation policies for bike rental services, both manual and electric, are as follows:

More than 14 days before rental: 95% refund

14 to 7 days before rental: 70% refund

7 days to 48 hours before rental: 50% refund

Less than 48 hours before rental: No refund

Cancellations made after these deadlines will incur the full fee for the contracted service.

Guide and Transfer Services: Guide and transfer services may be cancelled free of charge up to 48 hours before the agreed time (for large groups exceeding 4 PAX, it will be 72 hours). Cancellations made after this deadline will result in the total charge of the contracted service fee.

Weather Conditions: In case of obvious bad weather on the day of the reservation, such as rain, wind, or other atmospheric conditions severely impeding the service, Medfeel will first propose to postpone the service to one of the following days. If the customer cannot reschedule the service or mutual agreement on availability is not reached, the cancellation will be free of charge.

Cancellation by Medfeel®: In the event that Medfeel® cancels the service for various reasons, no charges will be made for the services reserved by the customer under any circumstances. Medfeel undertakes to notify the customer as soon as possible in case it is necessary to cancel the service for reasons beyond the customer's control.

Cancellation Procedure: Cancellations must be notified to Medfeel® in writing or by phone, either by email or through the previously agreed communication channel.

Responsibilities Policy

The lessee is obliged to use the bicycle and its equipment responsibly. The bicycle must be returned in a clean state and in perfect working condition, or additional charges may apply. The lessee must promptly inform Medfeel S.L. of any damage or theft of vehicles or equipment. The lessee will be responsible for repair costs, and in case of theft, will have to pay the market value of the item via credit card. The bicycle will be provided by Medfeel S.L. in perfect condition, and any imperfections will be documented in the rental contract and shown to the client. The lessee will not be held responsible for damages or deterioration resulting from normal use of the bicycle. The lessee is responsible for securing the bike overnight in a garage or closed room for security. It is advisable to keep the bicycle in sight at all times to prevent theft.

The lessee is responsible for adhering to all existing traffic laws in Spain.

We recommend that you always carry identification and a mobile phone with you. Additionally, consider obtaining accident insurance coverage during your holiday.

The lessee is responsible for any damages caused to themselves or others during the rental period. Medfeel S.L. does not accept responsibility for claims from third parties regarding accidents, injuries, or damages caused by the lessee, nor for any loss of personal property.

By accepting Medfeel®'s services, the customer acknowledges and accepts this cancellation policy in its entirety. Medfeel® reserves the right to make modifications to this policy, notifying the customer of any changes in due time.